

First Call Emergency Notification

Thursday, 05 April 2012

Would You Like to Make Sure You Are Contacted in a

Community Emergency?

Please see the following questions and answers to guide you through what you need to know about your community emergency communication service:

What is FirstCall?

Traditionally people know this concept as Reverse 911, which is actually a trademark name of a service that communicates information to people in a specific geographic area. The Adams County Communications Center (ADCOM911) has recently switched to FirstCall Emergency Notification to handle notifications to an area that includes the residents of Federal Heights.

How do I get the emergency notification call?

The system uses a database of telephone numbers and associated addresses, which, when tied into geographic information systems (GIS), can be used to deliver recorded emergency notifications to a selected set of telephone service subscribers.

What if I use a cell phone as my primary phone service and no longer have a landline?

If you use a cell phone or Voice Over Internet Protocol (VOIP) as your primary means of phone service your number is not automatically included in the database. If you would like to receive emergency notifications (it's strictly voluntary) you'll need to register your phone number or email address at the following Website:
<https://alertregistration.com/adamscountyco/>

What if I opt not to register my cell phone number?

If you opt not to register your cell phone or email address you will not receive group emergency notifications. The City of Federal Heights or FirstCall Emergency will not be responsible for any repercussions this may cause.

If you know of someone who does not have Internet service, please tell them to call 1-800-653-9232 for information.